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Customer No.
83937

/OP/ 04/13/2009

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Scott Swix et al.

Title: Remote Diagnostic Tool for a Media Delivery Network

App. No.: 09/892,727 Filed: 06/27/2001

Examiner: PARRA, Omar S. Group Art Unit: 2623

Atty. Dkt. No.: 7780-001040 Confirmation No.: 4789

M/S AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO FINAL OFFICE ACTION

Dear Commissioner:

In reply to the Final Office Action mailed March 17, 2009, Applicants respectfully request that the Examiner enter the following amendment to place the application in better condition for allowance or appeal.

Claim amendments begin on page 2.

Remarks begin on page 10.